

Charities and giving - What's new

Recent news and updates

The Charities Directorate call centre has resumed its operations in order to address any questions you may have. The hours of operation are Monday to Friday (except statutory holidays) between 9 am and 5 pm, local time at 1-800-267-2384. We are working towards a gradual resumption of other services, such as online registrations, while audit activities continue to be suspended until further notice.

To find out more about operating a charity, you can also review the [Charities and Giving](#) webpages.

As part of government actions taken in dealing with the effects of the COVID-19 pandemic, the Charities Directorate is extending the filing deadline to December 31, 2020, for all charities with a Form T3010, Registered Charity Information Return due between March 18, 2020 and December 31, 2020. This will allow charities more time to complete and submit their T3010, recognizing that charities will be focused on deploying their resources to address the effects of the COVID-19 situation.

Charities are also encouraged to register for CRA's secure online services. Through [My Business Account](#), you and your representatives can access the [new digital services](#) for charities, which provide you with the ability to complete and file online Form T3010.

Find [more information on tax and benefits measures](#) to help support Canadians during the COVID-19 pandemic. As a reminder, you can apply for the [Canada Emergency Response Benefit \(CERB\)](#) in CRA's My Account or over the phone.

We apologize for the inconvenience and we will provide updates as the situation evolves.



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For telephone, fax, and TTY (teletypewriter) numbers, go to [Contact the Charities Directorate](#).

If someone else in your organization should be receiving these emails, or if you know of someone who might want to be notified about additions to the Charities and giving webpages, please forward this message to them so they can [subscribe](#).

You can also add [Charities and giving - What's new RSS feed](#) to your feed reader.

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