

## At a glance...

- New government
- Charities Directorate focus:
  - Enhanced services to charities and increasing the transparency of the work we do
  - > Expanded educational products and services
  - > Streamlined process for responding to applications for registration
  - Reduced wait times for responding to written enquiries
  - Charitable sector interactions with the Directorate modernized as we move towards e-services

2

## 2019 Announcements

- <u>Budget 2019</u>: New tax measures to support Canadian journalism organizations producing original news
- March 2019: The Response to consultation panel related to Political Activities, and we acted on the recommendations
- Spring 2019: Launched in-person charities information sessions
- June 2019: Senate Committee on the Charitable Sector released its Report in examining the impact of federal and provincial laws and policies governing charities, non-profit organizations, foundations
- August 2019: First Advisory Committee for the Charitable Sector

3

## Program news...

- Allocation project: Education on the allocation of expenditures as required in the T3010
- Charities Education Program: tool to educate charities on their obligations
- Credit Counselling Project: review of the small population of credit counselling agencies (CCAs) operating as registered charities
- Considerations for a Thematic Page: educating the public

4

## Other news ...

- Improvements to the Registration process
  - re-designed our registration webpages to an intuitive 4-step process to obtain charitable registration
  - interactive document checklist to assist applicants with submitting an application
  - increased our telephone communications with applicants as a first contact
- Technology: moving from paper to electronic by providing digital services that allows for:
  - electronic applications for organizations that want to become registered charities
  - registered charities to complete their T3010s on line
  - It also allows charities to submit documents electronically to the Charities Directorate

5